



MiKK Ongoing Training Workshops + Supervision 7th - 8th - 9th - 10th November 2019, Berlin

ABOUT THIS TRAINING

These workshops are aimed at mediators and dispute resolution practitioners with an interest in intercultural, cross-border mediation who wish to deepen their knowledge and/or acquire new skills in this field. The workshops are also open to non-MiKK mediators and may also be of interest to participants from other related disciplines.

For MiKK mediators, each of the three workshops (and the supervision session) counts as 6 credit points towards their ongoing training requirement.

Participants may register for any number of workshop and will receive a **discount if registering for all three**. An **early bird discount** applies for seminars for registrations received before **1st of August 2019** (see below).

*During the Ongoing Training, on 9th November, Berlin will celebrate the **30th anniversary of the fall of the Berlin Wall!** Participants are invited to take part in a historic walking tour in the evening organized by MiKK.*

Training Workshops & Supervision:

- ⊙ **WS1: Thursday, 7th Nov 2019**
Conflict and Culture. The Need For Greater Cross-Cultural Literacy In Mediation
Dr. Mohamed M. Keshavjee, LLB. LLM PHD (London) Barrister at Law (Gray's Inn), Mediator, Author
- ⊙ **WS2: Friday, 8th Nov 2019**
Introduction To Peace Mediation & Dealing With Representatives
Christoph Lüttmann, Managing Director & Integrative Mediator at CSSP
- ⊙ **WS3: Saturday, 9th Nov 2019**
Online Mediation: How To Act Professionally And Keep Your Calm in Front Of The Camera
Inge Bell, Publicist, Historian, Business coach and Mediator, CEO Bell Media

⊙ *Evening Historic Walking Tour: 30th anniversary of the fall of the Berlin Wall* ⊙
- ⊙ **Supervision: Sunday, 10th Nov 2019**
Catharina Laverty, Mediator, Supervisor (DGSv), Coach, MiKK e.V.

WS1: Thursday, 7th November 2019, 10am- 5pm
Conflict and Culture -
The Need For Greater Cross-Cultural Literacy in Mediation
with Dr. Mohamed M. Keshavjee

Workshop Description

Culture and conflict are closely intertwined and conflicts are always embedded in issues of culture. But culture entails more than a superficial understanding of how people are different. Culture cuts across a whole swathe of issues such as socio-economic differences, rural versus urban, new immigrants versus early settlers, different notions of empowerment, gender issues, how in some cultures the unspoken word has greater sway than direct communication, and the role that traditional wisdom plays in engendering social consensus. Cultural literacy is critical to understanding conflict and in this workshop, we will be reviewing this by highlighting the major typologies from the work of Geert Hofstede, a leading Dutch psychoanalyst.

This interactive workshop will include role plays (“The Community Sculpt”) that will help participants better understand all parties who would have an interest in the resolution of a family dispute within a relational culture where joint and extended family concerns predominate.

PHOTO CREDIT: RUSSELL HARRIS



Dr. Mohamed M Keshavjee

LLB (Canada) LLM, PhD (London). Barrister-at-Law (Gray’s Inn). International Cross-cultural specialist on family and commercial mediation. From 2000-2010 directed all international mediation training programmes for the Ismaili Muslim community in over 20 countries in Asia, Africa, North America and Europe. Member of the Panel of Experts of the International Social Service of Geneva and Consultant to the Hague Convention on the 1980 Hague Protocol on International Interspousal Child Abduction. Guest Expert at the Malta IV Conference. Keynote speaker at the 7th International Family Law Conference in Strasbourg. Keynote speaker at the World Mediation Forum Conferences in

Buenos Aires and Crans Montana, as well as mediation conferences in Eindhoven, Paris, Vilnius, Galway and Edmonton (Canada). Author: *Islam, Sharia and Alternative Dispute Resolution: Methods of Legal Redress in the Muslim Community; Into That Heaven of Freedom — an Indian Family’s Diasporic journey through Apartheid South Africa; Diasporic Distractions — New Faces in New Places (short stories on the Indian Diaspora in Africa)*. Trained pastors and imams on church and mosque conflicts respectively in the USA and UK. Trained EU family mediators for dealing with Hague cases. Recipient of the 2016 Gandhi, King, Ikeda Peace Award for contribution to Peace and Human Rights Education.

Registration fee:

MiKK Members: 190 € / 160 € (early bird)
Non-MiKK Members: 220 € / 190 € (early bird)

Workshop Location:

Seminarraum Mitte
Scharnhorststraße 28/ 29
10115 Berlin

WS2: Friday, 8th November 2019, 10am to 5pm
**Introduction To Peace Mediation &
Dealing With Representatives**
with Christoph Lüttmann

Workshop Description

Peace mediation has, at its core, the same general approach, the same tools and even very similar phases as a classical mediation among individuals. Nevertheless, peace mediation processes are largely different, with extensive preparatory and implementation phases, often with many various actors at and around “the table” and with parties who do not speak in their individual capacity but for their constituency, often large groups or communities. The workshop will first give a general introduction into peace mediation and then focus on specifics when mediating among representatives of groups. Before closing, the workshop will provide space to jointly identify aspects where the fields of family and peace mediation could learn more from another.



Christoph Lüttmann

Christoph Lüttmann is a mediator, trainer and facilitator specialized on inter-community and political processes in transitional and conflict-affected regions. With a background in political science and public law he previously worked for the United Nations, the Research Center 700 - Governance in Limited Statehood and the Center for International Peace Operations (ZIF) in Berlin. Christoph is the Managing Director of CSSP Berlin (Center for Integrative Mediation). He realized various mediation related processes in the regions of the Western Balkan, South Asia, and Eastern Europe, for example dialogues and mediation processes with groups in conflict, support to insider mediators and international organizations or the establishment of mediation systems in

the context of rule of law.

Registration fee:

MiKK Members: 190 € / 160 € (early bird)

Non-MiKK Members: 220 € / 190 € (early bird)

Workshop Location:

Seminarraum Mitte
Scharnhorststraße 28/ 29
10115 Berlin

WS3: Saturday, 9th November 2019, 10am to 5pm

Online Mediation: How To Act Professionally And Keep Your Calm In Front Of The Camera

with Inge Bell

Workshop Description

This one day Media Training course will teach you how to work with an online live camera, speak persuasively and act professionally in a limiting 2D-surrounding – with no third dimension around you, no direct contact to your mediation partners and no immediate sensitivity for „vibes“. Your international online mediation appearances and actions will become confident, authentic and brilliant in sound, vision and effect. Acting in front of a camera is very different from acting in „real life“ – TV actors or TV Moderators know this, they receive special training for it. The same is true for online coaching or mediation when it comes to very close and intimate contact with your clients. Because the 3rd dimension is missing the Online Mediator has to bridge these gaps by applying special skills and techniques. The training will focus on:

- The Hollywood Rules: Do's & Don'ts and Tips & Tricks for best practice behaviour in front of a camera
- The laws of camera/mic: the impact of voice, posture, clothes and how to prepare yourself – as well as your mediation partners
- Personal impact especially for on-screen appearance: inner attitude, nonverbal communication, natural authority and charisma
- Make technology your friend and partner: how to keep video and audio technology under control. Video conference tools and apps.
- Visualization on limited space: how to deal with cards, mapping, chess boards, tabletop flipcharts.
- Double role required how to be a Moderator and Mediator.
- Keeping and demanding discipline (eye contact, speech discipline, delays in communication)
- How to interact as a mediator and co-mediator while online
- How to establish trust and authority via video – and maintain it.

Throughout the workshop a range of methods will be employed including eye and ear catching input from Inge Bell, a professional Media Trainer, Media Performer and online Coach and Webinar Trainer. Participants will have the chance to practice with a professional camera as well as with their own laptop's camera/audio (bring your own laptop and earplugs!). There will be intensive training live and in front of the cameras in role play and simulations. Know how transfer and anchoring with special training methods will feature and participants will be able to share their own experiences and relate any challenges faced in team work and group work with the trainer.



Inge Bell

As a well known and former investigative TV-journalist and filmmaker for ARD, ZDF, arte she knows how to win people over for an interview and for the camera – and how to communicate professionally. As consultant, conflict coach and mediator she accompanies and consults organisations and companies when it comes to successful communication and conflict solving. As a video producer she stands for executive education through videos & clips (www.bellmedia.info). As Media Trainer and performance profiler she forms together with her camera named „Fritz“ an unbeatable (camera)-team. Inge Bell is laureate „Woman of Europe“ and Bearer of the German Federal Cross of Merit.

Registration fee:

MiKK Members: 190 € / 160 € (early bird)
Non-MiKK Members: 220 € / 190 € (early bird)

Workshop Location:

Seminarraum Mitte
Scharnhorststraße 28/ 29
10115 Berlin

Sunday, 10th November 2019, 1pm to 4pm
Supervision
with Catharina Laverty

In a small group setting, participants will have the opportunity to reflect upon their work and to strengthen their own practice.



Born and bred in Berlin, **Catharina Laverty** moved to Belfast after finishing school to work as a volunteer in a cross-community reconciliation project and in a number of youth outreach groups. Ever since she has been hooked on the idea of furthering communication between people. Catharina worked as a translator and interpreter for English, German and Spanish for a few years. She then trained and worked as a Mediator, Supervisor and Coach to be more directly involved with people and their communicational needs. Catharina is trained as a cross-border mediator with MiKK and has undertaken cross-border mediations in both English and German. Having trained as a Supervisor has enhanced her ability to support those who support others. Catharina feels it is vital that professionals have the opportunity to reflect upon their work and to strengthen their own practice.

Registration fee:

MiKK Members: 40.00 €
Non-MiKK Members: 60.00 €

Workshop Location:

Kanzlei Paul & Partner
Olivaer Platz 15
10707 Berlin

**Participants joining all three training seminars
will receive a reduction of the course fee:**

MiKK Members: 515 € / 435 € (early bird)
Non-MiKK Members: 595 € / 515 € (early bird)



A real cross border happening

Registration for Ongoing Training Workshops & Supervision

I wish to register for the following workshops/supervision:

- WS1:** Conflict and Culture - The Need For Greater Cross-cultural Literacy in Mediation, 7th Nov 2019
- WS2:** Introduction To Peace Mediation & Dealing With Representatives, 8th Nov 2019
- WS3:** Online Mediation: How to act professionally and keep your calm in front of the camera, 9th Nov 2019
- Supervision** on 10th November 2019

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- I am a MiKK Member and am therefore eligible for the **reduced** registration fee
 - I am registering for **all three** workshops and will therefore receive a **reduction** of the course fee (see page 5)
 - Early Bird Discount:** registration before 1st August 2019

Please make payments to the following account:

MiKK e.V.
IBAN: DE39 1203 0000 1005 3393 44
BIC: BYLADEM1001

Cancellation fees

Before 15 September 2019: 10% of the registration fee or an alternative person may be sent.

After 15 September 2019: the full amount is to be paid or an alternative person may be sent.

Name and surname: _____

Address: _____

Postcode and city: _____

Phone number: _____

Institution/Authority: _____

Profession: _____

E-mail: _____

Date: _____

Signature: _____

Please e-mail this registration form to: info@mikk-ev.de
or send by mail to: MiKK e.V., Fasanenstr. 12, 10623 Berlin, Germany
This programme may be subject to change